



GoldMine ® 2017.1 Compatibility Matrix

Copyright © 2017 HEAT Software USA Inc.

The following is an overview of current compatibility for GoldMine 2017.1

GoldMine Premium Edition and GoldMine Connect must be the same version (**2017.1.0.xxx**) but build numbers (**2017.1.0.xxx**) are not required to match.

GoldMine Premium Edition must be installed first on the server where GoldMine Connect will be installed. This installation of GoldMine Premium Edition can be the main server installation or it can be a client installation of the main installation on another server.

GoldMine Premium Edition only supports synchronization between systems of the same version and build number.

Please note that any operating system or application that is not listed has not been tested and is not supported. HEAT Software USA Inc. does not provide integration support for third party applications. We do not support any application or operating system that is in BETA or that has not been thoroughly tested by our Quality Assurance (QA) team. For supported products, service packs released prior to the matrix date are supported. This document will be updated with information as it becomes available. For more information, please contact GoldMine Support - <https://www.goldmine.com/goldmine-support/>.

Copyright © 2017 HEAT Software USA Inc. All Rights Reserved. GoldMine and other HEAT Software products, brands and trademarks are property of HEAT Software USA Inc. and/or its affiliates in the United States and/or other countries. Other products, brands and trademarks are property of their respective owners/companies.

THE INFORMATION CONTAINED IN THIS DOCUMENT (I) IS INTENDED FOR INFORMATION PURPOSES ONLY; (II) DOES NOT CONSTITUTE A WARRANTY, EXPRESS OR IMPLIED, OF ANY KIND, OR EXTEND THE TERMS OF ANY EXISTING WARRANTY; AND (III) DOES NOT ALTER OR AMEND THE TERMS AND CONDITIONS OF THE END-USER LICENSE AGREEMENTS UNDER WHICH HEAT SOFTWARE PRODUCTS ARE LICENSED.

GoldMine Premium Edition

Microsoft Server Operating Systems

Windows Server 2008 / 2008 R2
Windows Server 2012 / 2012 R2
Windows Small Business Server 2008 / 2011
Windows Server 2012 / 2012 R2 Essentials
Windows Server 2016

Microsoft Workstation Operating Systems

Windows 7
Windows 8 / 8.1
Windows 10

Web Browsers

Microsoft Internet Explorer 10
Microsoft Internet Explorer 11
Microsoft Edge 38.0 - 40.0

Microsoft SQL Server

MS SQL 2008
MS SQL 2008 R2
MS SQL 2012
MS SQL 2014
MS SQL 2016

Microsoft Office

Word, Excel, and Outlook 2010
Word, Excel, and Outlook 2013
Word, Excel, and Outlook 2016
Word, Excel, and Outlook for Office 2016 within Office 365

IMPORTANT

- 64 bit versions of Microsoft Office are not supported.
- Some 3rd party applications that also integrate with Microsoft Office may interfere with GoldMine's integration.

GoldMine Connect

Microsoft Server Operating Systems

Windows Server 2008 / 2008 R2

Windows Server 2012 / 2012 R2

Windows Small Business Server 2008

Windows Small Business Server 2011

Windows Server 2012 Essentials

Windows Server 2012 R2 Essentials

Windows Server 2016 Essentials

Microsoft IIS Versions

IIS 7.0 / 7.5 / 8.0 / 8.5 / 10.0

GoldMine Web * *(Included with GoldMine Premium)*

Mobile (Smartphone and Tablet) OS

iOS 9.0 - 10.x

Android 4.4.x - 6.0

Mobile Browsers

iOS - Safari 9.3.5 - 10.3.2

Android - Chrome 4.2.x - 5.1

Desktop Browsers

Safari 9.1 - 10.1 for OS X 10.9 - 10.10

Chrome 56 - 58

Microsoft Internet Explorer 11.0

Microsoft Edge 38.0 - 40.0

* Cookies and JavaScript must be turned on for browsers. After installation, browser cache should be cleared.