GoldMine® Cloud Workspace

Access Your Desktop, Applications & Data From All Your Devices...

GoldMine is an all in one and configurable CRM solution you can use to manage team productivity, improve sales process, initiate marketing, and capture customer service incidents. Thousands of companies use GoldMine as the one place to store pending and historical information about customers, prospects, and more. By sharing information across the company each person who interacts with your contacts can help to build enduring relationships.

GoldMine Premium Edition on the Cloud features:

- Contact management
- Sales and marketing
- Customer service
- Full feature set of GoldMine Premium Edition

GoldMine® Cloud Workspace is a Desktop as a Service solution that works like the standard desktop you use today. The difference? Instead of your applications, data and OS being stored on your PC, everything runs from our data centers in the cloud.

From your desktop, that you can access from any machine or device with an internet connection, you connect to all of your files, data and applications...from the road, at home or even when meeting with a client.

Quick & Easy Access from Anywhere

Access your files and applications from all your devices
Consistent user experience across your PC, laptop, tablet and smartphone
Quickly log into your desktop to access your applications and data with our responsive solution

Simplifies IT Management

Includes all OS and desktop updates
Includes all IT infrastructure, data backup and application support
Supports *Bring Your Own Device*: all devices can be used "plug/play"

Enhances Data Security & Business Continuity

Your applications, data and desktops reside in our secure cloud environment: data centers are SSAE-16 Type II, TIA 942 Class 4, PCI, DSS, HIPAA and Sarbanes-Oxley certified
Supports company disaster recovery plans by keeping all data secure and readily available

The GoldMine® Cloud Workspace

The Operating System	Windows 8 Experience (Windows Server 2012 R2)
	Windows 7 Experience (Windows Server 2008 R2)
Delivery Technology	Microsoft RDS
Accessibility	HTML5 & Local Client
Browsers	Internet Explorer Chrome Firefox
Included Applications	Evernote Power Pivot Skype
Plug-ins	Silverlight Java Adobe Flash Player
Utilities	Adobe Reader 7-Zip Windows Explorer
	Calculator PDF Printer Windows Media Player
	Notepad Snipping Tool WordPad
	Paint Task Manager
Storage	60 GB Across Company, Scalable as Needed
Backup	7 Daily, 5 Weekly Snapshots Retained
Internet Use	Unlimited Upload & Download
CPU/RAM	Multi-Tenant Infrastructure (Scalable) OR
	Dedicated 1 vCPU/4 GB RAM
Anti-Virus	GFI
Web Content Filtering	Available
Local Printer/USB Redirection	Yes, for Most Devices
Customized User Settings	Yes, with Limitations
Subscription Applications	
Microsoft Office 365	Subscription or Bring Your Own License
Microsoft Office Standard	Subscription Only
Microsoft Office Pro	Subscription Only
Microsoft Office Visio/Project	Subscription Only
Adobe Acrobat Standard/Professional	Subscription or Bring Your Own License
QuickBooks Pro/Premier/Acct	Subscription or Bring Your Own License
Add-On Features	
Line of Business Applications	Bring Your Own License
Personal Storage (H: Drive - Private)	Scalable Storage, per GB
Company Storage (I: Drive - Shared)	Scalable Storage, per GB
Data Synchronization	nFinity Drive, other options available
Email Hosting	Hosted Microsoft Exchange from nGenx
Email Archiving	Available
Email Encryption	Available